



Directorate/Division: Economy and Environment  
 Team: Environmental Health & Trading Standards  
 Please ask for: Licensing  
 Direct line: 01432 261761  
 Email: [licensing@herefordshire.gov.uk](mailto:licensing@herefordshire.gov.uk)  
 Date: 8 September 2025

Hemen Nigeen Hassan

XXXXX  
XXXXX  
XXXXX  
XXXXX

Dear Hemen Nigeen Hassan,

**Licensing Act 2003**

**Ref: MAGAZIN TIMISOARA, 22 COMMERCIAL ROAD, HEREFORD. HR1 2BD**

I refer to the premises licence issued in respect of the above premises.

A premise licence is issued authorising the use of the premises for certain licensable activities, the times of operating and the conditions that are to be complied with.

On the evening of Friday 5 September 2025 members of the Licensing Team visited your premises to carry out a licence inspection. Whilst at the premises, it became apparent the conditions on the licence were not being complied with. Compliance with the conditions of your licence is not optional but compulsory. The conditions that were not complied with are as follows:

**Prevention of Crime & Disorder**

Spirits of high ABV will be sold from behind the counter

An incident log must be kept at the premises, and made immediately available on request to an 'authorised person' (as defined by Section 13 of the Licensing Act 2003) or the Police, which must record the following:

- (a) all crimes reported to the venue (where relevant to the licensing objectives)
- (b) all ejections of patrons
- (c) any complaints received (where relevant to the licensing objectives)
- (d) any incidents of disorder
- (e) any faults with the CCTV system or searching equipment or scanning equipment
- (f) any refusal of the sale of alcohol
- (g) any visit by a relevant authority or emergency services, noting time, date and purpose and those officials by name.

The DPS shall inspect and sign the incident log monthly to ensure that it is being properly maintained.

All staff engaged in the sale of alcohol to be trained in responsible alcohol retailing to the minimum standard of BIIAB Level 1 or any equivalent training course within 1 month of commencing employment at the premises. Where there are existing staff this training shall be completed within 3 months of the date that this condition first appears on the licence. No person shall be authorised to sell or supply alcohol until this training is completed. Refresher training will be conducted at 12 monthly intervals. Training records shall be kept on the premises and

produced to the police or an 'authorised person' (as defined by Section 13 of the Licensing Act 2003) or an authorised Trading Standards Officer of Herefordshire Council on demand.

The premises licence holder will ensure that there is an unobstructed view at all times into the licensable area of the premises. In respect of any street facing the windows, any obstruction will be restricted to the top 25% of the window and the bottom 25% of the window in each case. (Window refers to the whole area covered by glass). This will mean that at least 50% of all windows and 100% of all doors looking into the premises from Commercial Road are clear of obstruction. No obstruction includes any permanent or temporary signage placed on glass surfaces of doors and windows, as well as any other item within the shop which obstructs the view through the window

### **Protection of Children from Harm**

The premises shall operate a Challenge 25 Policy. **Such policy shall be written down and kept at the premises. The policy shall be produced on demand of an authorised person' (as defined by Section 13 of the Licensing Act 2003) or the police or an authorised Trading Standards Officer of Herefordshire Council.** Prominent, clear and legible signage (in not less than 32 font bold) shall also be displayed at all entrances to the premises as well as at, at least one location behind any bar advertising the scheme operated.

A written register of refusals will be kept including a description of the people who have been unable to provide required Identification to prove their age. Such records shall be kept for a period of 12 months and will be collected on a daily basis by the Designated Premises Supervisor and produced to the police or an 'authorised person' (as defined by Section 13 of the Licensing Act 2003) or an authorised Trading Standards Officer of Herefordshire Council on demand.

You must rectify this situation immediately

The council or any authorised person may carry out internet research, telephone research, monitoring and unannounced site visits to ensure compliance with the legislation. This may include evidential electronic images such as photographs or video to assist with our enquiries and should further breaches be found then this Authority may take more formal action against you, which may include prosecution which on summary conviction can attract a period of six (6) months imprisonment and or an unlimited fine. The other option would be for the Authority to further review the licence which could result in revocation.

Yours faithfully

**LICENSING DEPARTMENT – HEREFORDSHIRE COUNCIL  
ENVIRONMENTAL HEALTH & TRADING STANDARDS**

**CC: WEST MERCIA POLICE & HEREFORDSHIRE COUNCIL TRADING STANDARDS**